Privacy Policy

Effective Date: January 1, 2023

Your privacy is important to us at Diva with a Diagnosis. This Privacy Policy explains how we collect, use, and protect your information when you visit our website or engage with our services. By using our site, you agree to the terms outlined below.

1. Information We Collect

We may collect the following types of information:

1.1. Personal Information

Name, email address, phone number, and mailing address when you make a purchase, sign up for our newsletter, or contact us.

1.2. Non-Personal Information

Browser type, IP address, pages viewed, and other general website usage data to improve site functionality.

1.3. Payment Information

Payment details are processed securely via third-party payment gateways. We do not store your full payment information.

2. How We Use Your Information

We use the information we collect to:

Process transactions and deliver products or services.

Communicate updates, promotions, or changes to our services.

Personalize your experience on our website.

Improve our website, customer service, and offerings.

3. Sharing Your Information

We do not sell, trade, or rent your personal information to others. However, we may share your information with:

Service Providers: Third-party companies that help us operate our website or process payments.

Legal Obligations: Authorities if required to comply with applicable laws or legal proceedings.

4. Cookies and Tracking

We use cookies and similar tracking technologies to enhance your experience on our website. These may include:

Storing user preferences.

Analyzing site usage to improve functionality.

You can disable cookies through your browser settings, but this may affect site performance.

5. Data Security

We take reasonable measures to protect your personal information from unauthorized access, use, or disclosure. However, no online system is completely secure, and we cannot guarantee absolute security.

6. Your Rights

Depending on your location, you may have the following rights regarding your personal information:

Access and Update: Request access to or correction of your personal information.

Delete Data: Request deletion of your personal data, where applicable.

Opt-Out: Unsubscribe from email communications by clicking the link at the bottom of our emails.

To exercise these rights, contact us at divawithadiagnosis@gmail.com.

7. Third-Party Links

Our site may include links to external websites. We are not responsible for the privacy practices or content of these third-party sites.

8. Children's Privacy

Our site is not intended for children under 13. We do not knowingly collect personal information from children without parental consent.

9. Changes to This Policy

We may update this Privacy Policy from time to time. Changes will be effective immediately upon posting to the website. We encourage you to review this policy periodically.

10. Contact Us

If you have questions or concerns about our Privacy Policy, please contact us at:

Email: divawithadiagnosis@gmail.com

Phone: 214-621-0619

Thank you for trusting Diva with a Diagnosis! We value your privacy and are committed to protecting it. 💖